Université A/MIRA de Bejaia Faculté des Sciences de la Nature et de la Vie Filière Sciences Biologiques Département : BPC 2^{éme} Année LMD Module : Tochniques d

Module : Techniques de Communication et d'expression III

Tutorial 03 Professional Writing



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Continuity of the e-mail:

Top tips for writing:

- 1. If you know the name of the person you are writing to, use Mr for a man or Ms for a woman.
- 2. Start your e-mail by saying why you are writing or what you are responding to.
- 3. Use indirect questions such as *I would be grateful if you could*...to ask for information politely.
- 4. Use words like *Firstly*, *Secondly* and *Finally* to order your points.
- 5. Use standard phrases to finish a formal letter or e-mail.
- 6. If you have begun the email with *Dear* and the name of the person, finish with *Yours sincerely* or *Best regards*.