COURSE 3. DOCUMENTARY RESEARCH



COURSE OUTLINE

Definitions

Document types and search resources

Conducting documentary research

DEFINITIONS 1. DOCUMENTARY RESEARCH (DR)

✓ Documentary research is an **intellectual process** whose aim is to **find and analyze** documents on a given subject.

- ✓ This is the set of steps involved in **searching for, identifying** and finding **documents** (books and articles) relating to a subject, by developing a research **strategy.**
- ✓ It consists of **collecting** the information needed to understand the study.

DEFINITIONS 2. DOCUMENT

According to the International Organization for Standardization (ISO), a document is defined as "a combination of a medium and information, usually permanently recorded, and such that it can be read by man and machine".

The document has two main functions



Information retention

Communicating information.

The archive: It is a specialized branch of documentation responsible for storing and preserving documents.

DEFINITIONS 3. INFORMATION

It's the dissemination of news and the transmission of knowledge. A distinction is necessarily made between a sender (the one who publishes or produces information) and a receiver (the one who consults or reads the information).

It can appear in many formats: paper, microform, audiovisual, digital.

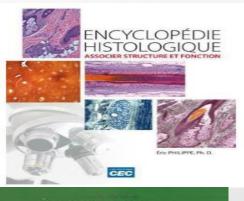
The medium (paper, CD, DVD, video, websites, etc.) acts as an intermediary.

Today, extremely rapid progress in the processing of information and communication plays a major role in human activity (in various fields: scientific, economic, educational, social, artistic, etc.).

1. USUALS (REFERENCE BOOKS)

Reference works are the starting point for research, providing tools for understanding and defining your subject.

- Dictionaries
 - Encyclopedias





It is a work which aims to expose and cover all domains of knowledge, or a specific part of them. It offers an synthetic idea on any subject. Presented in one or more volumes,

•Encyclopedias are books that set out, alphabetically or methodically, the body of universal knowledge (e.g. Encarta, encyclopedia of virology, etc.)..

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Reference works are the starting point for research, providing tools for understanding and defining your subject.

- Dictionaries
 - Encyclopedias
 - > Manuals
 - Directory

A directory is an **annually-updated list** of information (name, address, contact details, etc.) on members of an association, a company, an educational establishment, a professional organization, a specific sector or subscribers to a service.

1. USUALS (REFERENCE BOOKS)

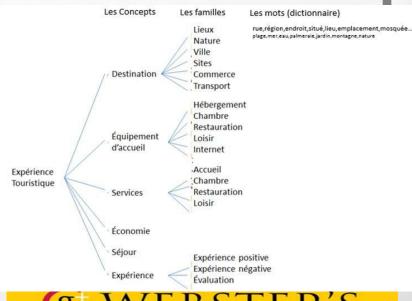
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1. USUALS (REFERENCE BOOKS)

> Thesaurus

It's a structured repertory of terms (keywords) used to analyze the content and classification of documents, or a list of standardized terms (descriptors and non-descriptors) used to index documents and organized hierarchically (generic term broken down into several specific terms) with cross-references for equivalence and association.



g WEBSTER'S

ENGLISH THESAURUS



- An invaluable reference companion for writers, public speakers, students and all those who enjoy the English language
 - · Over 10,000 entries
 - 350,000 synonyms and antonyms

1. USUALS (REFERENCE BOOKS)

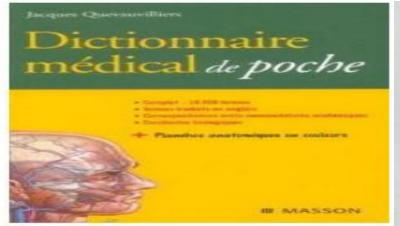
Bibliography

Descriptor index

These are alphabetical lists of controlled terms. The documentary indexer searches this list for the descriptions which best reflect the concepts of the article.

These are specialized dictionaries containing terms (descriptors or not) used in a science or technique (e.g. botany lexicon).





DOCUMENT TYPE 2. BOOKS (MONOGRAPHS) AND OTHER

It depends on the level and nature of the information required:

- ➤ Books or monographs (manuals, mementos, conference proceedings).
- > Periodicals
- > Theses, dissertations, research reports
- Specific documents: their use will depend on the disciplinary field or the approach chosen to deal with a subject, patents, images, statistical data, etc.).
- Official documentation: documents published by the State (laws, decrees, regulations, etc.).

3. CONDUCTING DOCUMENTARY RESEARCH

The methodology of documentary research is divided into three stages:

- ✓ Preparation
- ✓ Research
- √ Verification

3. CONDUCTING DOCUMENTARY RESEARCH 3.1. DR PREPARATION

To define and understand the various angles of your research topic, you need to start by analyzing it.

Subject analysis: This involves defining the scope of your documentary research, using, for example: WHAT? WHO? WHEN? WHY? WHERE? HOW?

3. CONDUCTING DOCUMENTARY RESEARCH 3.2. RD IN ITSELF

Once you have identified the subject, there are five main stages in the documentary research itself:

- Search for documents
- > Select documents
- > Extracting information
- Processing information
- Producing the final work

3. CONDUCTING DOCUMENTARY RESEARCH 3.2. RD IN ITSELF

This stage is based **on targeting documents** by forming **keywords**. It is therefore important to:

- ✓ Avoid empty words (definition articles such as: the, of, the...)
- ✓ Integrate your keywords into a search tool to reduce silences and noise.
 - ➤ **Noise**: this is the excess of answers that don't correspond (or don't correspond well) to the subject. The relevant information is drowned out by the mass.
 - ➤ **Silence:** this is the absence (or very little) of information on the subject when searching for documents, even though there are relevant documents on the subject.

3. CONDUCTING DOCUMENTARY RESEARCH 3.2. RD IN ITSELF

Several techniques can be used to reduce silence and noise when searching for documents.

- ✓ Boolean operators : AND, OR, NOT
- ✓ Truncation * and Masks: ? or \$.
- ✓ Proximity operators: ADJ, NEAR, NEARx (xAV), FOLLOWED BY, SAME, etc. (depending on search tools)
- ✓ Search by exact expression : « »

3. CONDUCTING DOCUMENTARY RESEARCH 3.3. VERIFICATION OF COLLECTED INFORMATION

This stage is used to check the **reliability and relevance of** the information collected.

- ✓ The reliability of the information can be verified through the author of the document consulted (the author is a scientist (expert), his or her opinion objective or subjective...).
- ✓ The reliability of the information provided is also verified through the source of the information (official and truthful).
- ✓ The timeliness of the information: check the date of the information found.

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